If you are a drug user who does not inject. there is no need to read any further - the advice is simple - "don't start".

This leaflet aims to help you find out where services are located

When you visit the service you will need to speak with the pharmacist or harm reduction worker who will register you. You will be asked for your initials, date of birth and first half of your post code. All information is confidential

Injecting any drug carries the risk of infection and injury and increases your risk of overdose. If you do inject please take care of vour veins and protect your health by following these steps:

- Always wash your hands with soap and water before and after injecting.
- Use a clean surface to prepare your injection.
- Always use a full set of new equipment for **EVERY** injection.
- DO NOT share, borrow or lend equipment.
- Always use the smallest, thinnest needle possible for the injection site.
- Always use best choice of water available.
- Don't use too much citric.
- Rotate your injection site; using the same site can cause the vein to collapse.
- Put all used equipment in the bin provided and bring it back.
- Don't inject alone and know what to do in an emergency.

Overdose Awareness and Naloxone training is available at the harm reduction service. Training and Naloxone supply is provided by Pharmacy outlets.

Useful Numbers:

Forth Valley Naloxone Programme

Tel: 0845 6731774

Addiction Support and Counselling

(ASC)/Community Rehab

Tel: 01324 874969

Stop Smoking Services (SSS)

Tel: 01786 433293

Barnardos Service Falkirk

Tel: 01324 632903 (ForthValley Service@barnardos.org.uk)

Family Support Service (Stirling)

Tel: 0141 221 0544 (fvfamilies@sfad.org.uk)

Forth Valley Service User Group

Tel: 01786 443900

Sexual Health Clinic Helpline

Tel: 01324 673554

Complaints

We make every effort to meet the needs of those who use the service. We welcome your comments and suggestions. We may not always get it right and clients are encouraged to make us aware if this happens.

If complaints cannot be solved informally there is a formal procedure. This procedure is outlined in the leaflet "NHS Complaints Procedure". For more information contact: Patients Relations at: Tel: 01324 678530

E: fv-uhb.complaints@nhs.net.

Forth Valley Alcohol & Drug Partnership Room 40/41, Admin Area 1 Stirling Community Hospital Livilands Stirling, FK8 2AU 01786 454787





Injecting **Equipment Provision Services**



There is needle exchange where you see this sign:

Please dispose of used equipment in the bin provided and BRING IT BACK!

Remember the Pharmacy & Harm Reduction Services provide a very valuable public health service for you and your community.

Confidentiality

The client's permission is required to share information with other relevant services involved in their care. If a client is suspected of harming him/herself or others, information may be passed on even if consent is withheld.

Change Grow Live (CGL)

You can get advice about your drug use and health needs, even if you don't want to stop using or cut down. You can also get help with budgeting and housing issues.

Overdose awareness and Naloxone training are available.

Treatment services can help you to reduce your risk of infection and injury from injecting.

CGL. Tel: 0808 196 2188 (free phone) www.changegrowlive.org/

Harm Reduction

Monday

45 Cowane Street, Stirling (10am – 1pm) 27-29 Vicar Street, Falkirk (10am – 1pm)

Tuesday

Lime Tree house, North Castle Street Alloa (1pm - 3pm)12.15pmMobile Harm Reduction Vehicle, in Parnership wth Signpost, Baird Street, Camelon (1pn-4pm)

Wednesday

Castings Hostel, Castings Avenue, Falkirk Castings Residents only (10am -1pm) Falkirk – 27-29 Vicar Street, (1pm-4pm)

Thursday

Springkerse House, Porta Cabin, Kerse **Road, Stirling (12.30pm-2.00pm)** Salvation Army Hall, Drip Road Raploch, Stirling 2.30pm-4.30pm Lime Tree House, North Castle Street, Alloa (1pm -3pm)

Friday

Falkirk 27-29 Vicar Street, (1pm -4pm) Lime Tree house, North Castle Street, Alloa (1pm-4pm)

For any enquiries or to self refer please call us on 0808 196 2188 (free phone)

PHARMACY OUTLETS - FALKIRK

Lloyds Pharmacy 96/98 Grahams Road Falkirk, FK2 7DL 01324 635859 Mon-Fri: 08:30 to 7:00pm Sat: 9:00 to 5:00pm
Graeme Pharmacy 308 Main Street Camelon FK1 4EG 01324 625889 Mon-Fri: 09:00 to 6:00pm Sat: 9:00 to 12:30
Lloyds Pharmacy 29 La Porte Precinct Grangemouth, FK3 8AZ 01324 482008 Mon-Fri: 09:00 to 6:00pm Sat: 9:00 to 5:00pm

PHARMACY OUTLETS - CLACKS

R&J Marshall 130a Stirling Street Alva FK12 5EH 01259 760389 Mon-Sat: 9:00 to 1:15pm, 2:15 to 5:45pm Wed: 9:00 to 12:30pm	Boots UK 4 Tron Court Tullibody FK10 2PS 01259 722864 Mon-Fri: 8:45 to 6:00pm Sat: 9:00 to 5:00pm
Lloyds Pharmacy Marshill Alloa FK10 1AB 01259 218979 Mon-Fri: 08:30 to 6:00pm Sat 8:30 to 12:.00pm	Lindsay & Gilmour 81 Main Street Sauchie FK10 3JT 01259 723155 Mon-Fri: 09:00 to 6:00pm Sat: 9:00 to 1:00pm.

PHARMACY OUTLETS - STIRLING

Superdrug Pharmacy	Lindsay & Gilmour
Unit 2 Ochilview Mall	15 Bannockburn Road
Thistle Centre	St Ninians
Stirling	Stiling
FK8 2EA	FK7 OBP
01786 473548	01786 472810
Mon-Fri: 8:30 to 5:30pm	Mon-Fri: 9:00 to 6:00pn
Sat: 8:30 to 6:00pm	Sat: 9:00 to 5:30pm
Plean Pharmacy Main Street Plean FK7 8BT 01786 817123 Mon-Fri: 9:00 to 1:00pm 2:00 to 5:30pm Sat: 9:00 to 12:30pm	Cornton Pharmacy 54 Johnston Avenue Cornton FK9 5DJ 01786 447265 Mon-Fri: 9:00 to 1:00pm 2:00 to 5:45pm Sat: 9:00 to 1:00pm
Lindsay & Gilmour	Lloyds Pharmacy
5 Firs Entry	39 Bannockburn Road
Bannockburn	St Ninians
FK7 0HW	FK7 0BU
01786 816893	01786 475967
Mon-Fri: 9:00-to 6:15pm	Mon-Fri: 8:30 to 6:00pm
Sat: 09:00 to 12:15pm	Sat: 9:00 to 5:00pm

Sexual Health advice, information on testing, clinic times & how to access free condoms at: Centralsexualhealth.org

or Tel: 01324 673 563

Worried about Blood Borne Viruses?

BBV information & advice is available at pharmacy outlets and harm reduction drop in services. A free confidential service offering testing for Hepatitis B, C & HIV is available at selected sites. Vaccination against Hepatitis B is also available. Drop in to find out more or call Forth Valley Hepatology Service to arrange a confidential appointment for advice & testing: Tel 01786 434079